

## Shelly Mellomida, Customer Service Guru.

If you look up Customer Service in the dictionary, you should find Shelly's picture. Shelly has built herself an impressive empire of clients and candidates in Rancho Cordova. Shelly always goes the extra mile with her clients to find out exactly what they are looking for. The clients probably think that they are only account Shelly works with. She is always extremely friendly and genuinely pleased to hear from her clients.

It is not only Shelly's clients that get the red carpet treatment, but also her candidates. She has excellent candidate control. The expectations are set right up front. Her candidates are always calling her with information on the position and what else is happening within the client companies. She treats her candidates and her client like members of her family.

Shelly sets the standard for excellent customer service in the Rancho Cordova branch.