

Mellomida, Shelly

From: Pat Snyder [REDACTED]
Sent: Monday, February 03, 2003 2:28 PM
To: bcchildress@nhsacramento.com
Subject: Sales Rep, Shelly Mellomida

Dear Mr. Childress:

I wanted to give a word of praise for your Sales Representative, Shelly Mellomida. She has been extremely helpful, patient and willing to work with us to tailor our packages to the needs of our employees. I understand she helped us get the best possible program options for our money. Shelly has made herself accessible to me when I've called and/or emailed. She attempted to get us technical assistance when we had an "employee in crisis".

We appreciate the way Shelly calls to remind us of classes we are scheduled to attend and helps us find what we need for our certifications. I understand Shelly plans to get in touch with each of our secretaries who have signed up for the Business Club Package and make sure they maximize the package capabilities - online and in classroom.

Thank you for the fine service I have encountered at New Horizons and special thanks to Shelly for her customer service oriented ethic.

Sincerely,
Pat Snyder

**Pat Snyder, Secretary
Technological Support**

*Davis Joint Unified School District
526 B Street
Davis, California 95616*

[REDACTED]