

**To:** [REDACTED]  
**Subject:** New Horizons Training Feedback

To whom it may concern,

About two years ago, we decided that we needed to transition most of our vendor managed training to a company better suited to meet our business needs. Having made that decision, we realized that for this long-term project we would like to establish a working relationship with one account executive from one company. Soon after, I contacted New Horizons Training Center. New Horizons assured me that I would receive the personalized, local service I was seeking. Since then, my working relationship with New Horizons and account executive Shelly Mellomida has far exceeded my expectations.

Shelly has demonstrated a strong blend of people and collaboration skills with a passion for the customer. I have always experienced a very positive interaction when dealing with Shelly and the new horizons sales and support team. Furthermore, I have found that a single account representative such as Shelly provides me with the personalized services I need. Shelly's assistance in providing a centralized coordination of my scheduling and training needs has enabled me to be more effective in my job and thereby provide my employees with most efficient training solutions available to them.

Shelly Mellomida shares my commitment to providing Hewlett Packard employees with the training solutions they need to be more successful and increase the quality of their work. I am fully committed to this partnership and look forward to working with Shelly to contribute to the future success of HP.

I have been compelled to write this message to communicate to you the value and trust I have placed in my working relationship Shelly Mellomida and my strong desire to have this working relationship remain intact.

Thank you,

John [REDACTED]  
ESG Americas Roseville  
Operations  
Learning/Training  
Development  
[REDACTED]

