



San Juan Unified School District

Technology Services Department

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General Davie, Jr., Ed.D., Superintendent of Schools
Jim Suda, Director, Technology Services

Dear Brett Lewis,

I know you must be very busy but I felt compelled to write a letter of appreciation to one of your employees, Shelly Mellomida. I have worked with Shelly for about 3 years and it has been a pure pleasure working with her.

Shelly has consistently given superior customer service each and every time we have had a training need. She has come through many times when we have been in a bind for training. She is a very conscientious worker and always goes the extra step to make our training more enjoyable.

I have been able to call Shelly in a moment's notice and she has worked things out to where our district can get the necessary training and get it for a reasonable cost. She always takes the time to make sure I understand any contracts and agreements and is always keeping in touch and checking up on us from time to time to make sure our training needs are being met.

Shelly will call us if she has a last minute opening in a class where someone was waiting to get in. She really makes you feel like she loves her job and she loves taking care of you -- the customer. The nineteen years that I have worked for San Juan Unified School District I have never met someone who is so dedicated to helping the customer as Shelly.

Shelly is professional and courteous and enjoys her job and makes you feel like you and you alone are special. This should not be taken lightly as I find it a rare commodity in today's times.

Thank you for your time and please pass on to Shelly what an outstanding job we feel she is doing.

Sincerely,

Cathy Nissen

Former Supervisor Desktop Support

Microcomputer Specialist II

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