

Bruce David

26 August 2011

To whom it may concern:

I write this letter the first day after taking possession of our new home. It has been a long journey, spanning nearly three years, and during all that time, Shelly Mellomida has been there with us and for us.

I can't say enough about the level of professionalism and caring that Shelly has exhibited throughout this long and often frustrating process. It was long through no fault of hers, but because of a series of roadblocks in our own lives, from the death of my mother who originally was to buy a house with us to the loss of a substantial part of my income when I was laid off to the unexpected absence of a credit score for my wife. Throughout this series of stops and re-starts, Shelly was there along with her partner, realtor Kam Lashgari, working with us to get through whatever difficulty presented itself and continue our search for a home of our own, a search finally consummated yesterday.

Under the new rules promulgated in response to the mortgage "meltdown", securing a loan and buying a house is now an extremely complicated affair, and Shelly knows the rules inside and out. In addition, she works tirelessly to make sure that all requirements are met, that all parties perform whatever tasks are necessary in a timely fashion, and handles whatever unexpected emergencies arise so that the process stays on track and the final result (the house purchase) is accomplished.

In addition to her professionalism, Shelly clearly also cared about us and our happiness and satisfaction throughout the process. I always felt like we were working with a friend, in spite of the professionalism she unfailingly exemplified. I can recommend her services without reservation to anyone in the market for a new home.

Sincerely,

A handwritten signature in cursive script that reads "Bruce David". The signature is written in dark ink and is positioned above the printed name.

Bruce David